



Partenaires
communautaires
Jeffery Hale
Community Partners

Une communauté de soins
A Community of Care



2017 - 2018

JEFFERY HALE COMMUNITY PARTNERS IMPACT REPORT

Jeffery Hale Community Partners (JH Partners) is a community-based charitable organization whose mission is to promote and contribute to the health and well-being of the English-speaking population of the *Capitale-Nationale* (greater Quebec City region).

JH Partners plays a leadership role in the community by helping to ensure that the region's English-speaking population remains a priority when it comes to organizing health and social services. JH Partners is a catalyst for innovative outreach approaches to help improve community members' quality of life.

Together, JH Partners and Jeffery Hale – Saint Brigid's (JHSB) have forged a unique partnership that unites the strengths and resources of the community and public

sector as the latter comes under the management of the *CIUSSS de la Capitale-Nationale* since April, 2015. This relationship is a testament to the fact that the English-speaking community has a long tradition of direct involvement when it comes to meeting the needs of its own members.

JH Partners continues to provide support and services to various charitable and non-profit organizations based in the *Capitale-Nationale* with a focus on the English-speaking minority. This role has grown in importance because many of these organizations have small administrative structures that are run by a few devoted volunteers who are seeking support. JH Partners will maintain this supportive role as part of our main focus in the years to come.

HIGHLIGHTS OF THE YEAR

COMMUNITY WELLNESS CENTRE - DIRECT SERVICES

JH Partners worked with key partners to develop and offer a wide range of services that meet the needs of vulnerable members of our community. The Wellness Centre (WE) is a community initiative that, through dynamic partnerships and strong volunteer engagement, brings various non-profit and public sector organizations together to provide support and services to the community.

THE COMMUNITY WELLNESS CENTRE'S OUTREACH PROGRAMS ARE AS FOLLOWS

FAMILY MATTERS

Offers a range of activities and workshops to inform and support families, helping parents and their children of all ages maintain their health and well-being even in challenging situations. The program puts them in touch with other English-speaking families living in the area who share similar situations. This program brings special support to vulnerable families and direct support to the schools and the School Team of Jeffery Hale Community Services with projects such as the sexual abuse Prevention Program. The SNACS Program continues to provide support and social activities to reduce isolation among special needs youth and adults through evening and weekend activities, while providing respite to families. The after-school program, run in partnership with Quebec High school (QHS), is also very important to this clientele. These safe and inclusive assisted activities encourage socialization and stimulation. This year, we were also able to provide one ½-day of respite care each week within the community for youth 21+, integrating them within our community art program and the SNACS Entrepreneurs' kitchen at QHS.

HEALTHY SENIORS

Offers a number of services and activities aimed at helping seniors live a healthy, full and active life in the community. We provide volunteer-based services for seniors such as transportation to medical appointments, friendly visits and help with grocery shopping and errands. Support to caregivers is also an essential part of the Healthy Seniors' program. We offer the Caring Circle Café, monthly information and support sessions for caregivers. Our Art Therapy for caregivers is in full swing. We are also contributing to community-life animation at Saint Brigid's Home.

COMMUNITY WELLNESS FOR ALL AGES

The Wellness Centre provides a variety of health promotion and disease prevention services for members of the English-speaking community of all ages. Our e-newsletters include information on health promotion and prevention topics. We promote the Community Health Education Program (CHEP) videoconferences among the region's English-speaking population and partner organizations. We create opportunities for parents and senior caregivers to meet with health care professionals for health promotion and prevention within key Wellness Centre programs. We have a YouTube channel to better share information. We offer a hand for those in financial need, including our Camp Keno program, family support program, senior support program and vision care. We're also very proud to be running the Community Art program for people of all ages and backgrounds.



VOLUNTEER PROGRAM

The Wellness Centre is able to provide many of its programs thanks to the strong support of numerous dedicated volunteers. Over the past year, we have been preparing for the progressive implementation of the use of a new computer software called Better Impact to manage and track volunteer contributions.

An astonishing **330 volunteers** gave a total of **4136 hours** towards the well-being of our community members this past year.

Here are a few highlights



Christmas Hampers

205 Hampers • 256 Volunteers
886 Hours



Transportation

91 Requests • 14 Volunteers • 337 Hours



Friendly Visits

13 Volunteers • 328 Hours • 77 Visits



Special Needs

7 Volunteers • 522 Hours • 25 Families



Family Matters Activities

65 Volunteers • 290 Hours • 1003 Attendees



Kitchen Help at Day Centre

19 Volunteers • 58 Clients • 903 Hours

COMMUNITY SUPPORT



Over and above the direct services that JH Partners provides to vulnerable persons, we also provide support to non-profit organizations and charities in the region. This support includes helping with accounting and investments, or assisting with special projects and initiatives.

JH Partners is able to carry out our work due in great part to the many networks and partnerships that we have helped to build and maintain.

JH Partners would like to thank our member organizations and partners for their ongoing support and their invaluable contributions to the region's English-speaking community. Our community is fortunate to have such engaged and united players in improving the quality of life and the health and well-being of its members: truly a **Community of Care!**

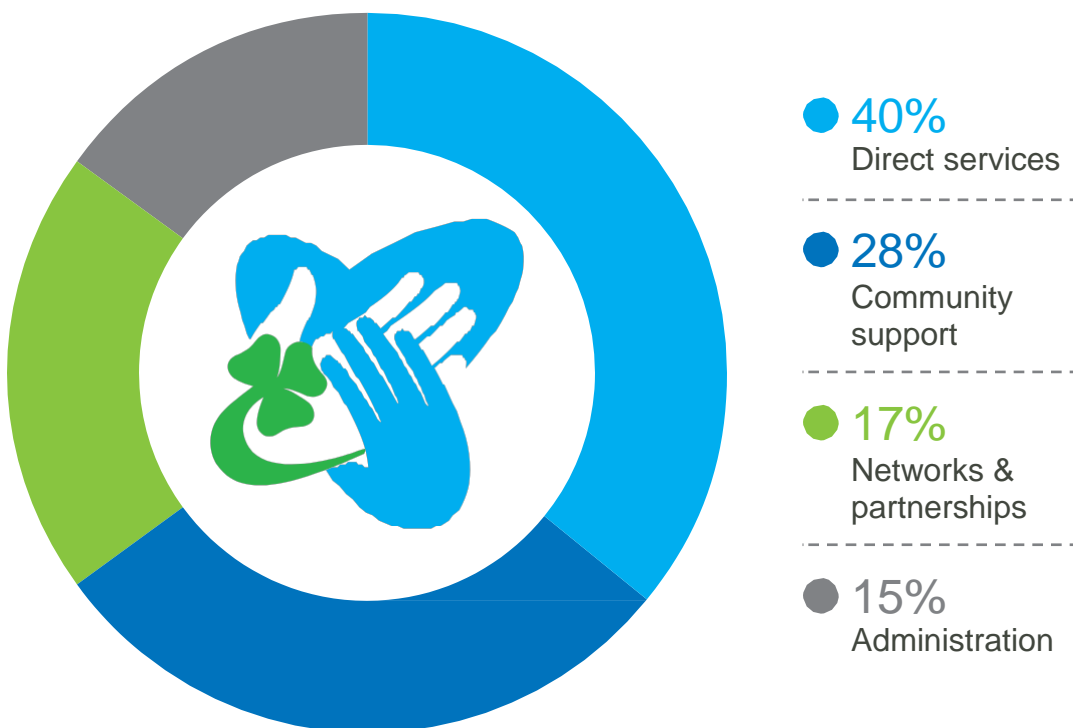
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FINANCIAL STRUCTURE AND POSITION

JH Partners receives funding based on a five-year commitment cycle from our six member organizations. All member organizations have renewed their annual commitment for another five years until 2021.

Core funding from our members	\$465,375
Project funding, grants, and revenues from activities and interest	\$820,837
Total revenues for the year ending March 31, 2017	\$1,286,212
Total expenses for the year	\$1,347,778
Deficit	-\$61,566

Expenditures for the organization for the Period ending March 31, 2018, are broken down into the following categories:



Contact us